**What we can/ can’t help with:**

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| **Condition** | **Suitable for Pharmacist** | **Offer GP Appointment instead** |
| Acne | Patients over 12 years  | Severe or infected acne |
| Athlete’s Foot | All patients | Patients with poorly controlled diabetes or immunocompromised |
| Backache(acute episode)  | Patients aged 20-50 years | Patients with severe/systemic symptoms/ over 50 years /Chronic episode |
| Chicken Pox | Patients 4 weeks- 14 years | Children who are systemically unwell (e.g. superimposed infection, dehydration) |
| Conjunctivitis (bacterial) | Patients over 2 years | Pregnant/breastfeeding women; Contact lens wearersVisual disturbance / pain - refer to Community Optometrist |
| Constipation | Patients over 18 years | Rectal bleeding, unexplained weight loss, co-existing diarrhoea |
| Dry Skin | All patients without sign of infection | Patients who have failed to respond to treatment or have symptoms indicative of infection |
| Dry Eyes | All patients | Refer all to Community Optometrist |
| Haemorrhoids  | Patients aged over 18 | Pregnant women, unexplained weight loss, suspected infection, painful lumps, abdominal pain |
| Hay Fever | Patients over 2 years old  | Pregnant/breastfeeding women |
| Head Lice | All patients (Comb supplied first instance) | Lotion will only be supplied if patient has wet combed for 14 days |
| Indigestion and reflux  | Patients over 18 years | Pain on exertion, taking NSAIDs, Aged >55 with persistent symptoms, shortness of breath, unintentional weight loss |
| Intertrigo (sweat rash, skin fold rash)  | All patients | Patients with recurrent symptoms or have symptoms indicative of infection. Immunocompromised patients, uncontrolled diabetes |
| Ringworm | All patients | Children who are systemically unwell or have symptoms of infection |
| Nappy Rash | All patients without sign of infection | Patients with poorly controlled diabetes / immunosuppressed patients |
| Oral Thrush | Patients over 4 weeks  | Patients with a severe rash, secondary infection, or those who are systemically unwell |
| Scabies | Patients over 2 years | Patients who are systemically unwell / persistent symptoms/ immunocompromised/ recurrent tonsillitis |
| Sore throat and tonsillitis | All patients | Children who are systemically unwell /diarrhoea |
| Teething | Patients over 3 months | Pregnant / breastfeeding women |
| Threadworms | Patients over 6 months | Patients with poorly controlled diabetes Pregnant/breastfeeding women |
| Vaginal Thrush | Patients aged 16-60 years | Patients with diabetes and patients with multiple lesions / immunocompromised/ large areas affected. |
| Warts and Verrucas | Patients over 2 years   |   |